



ARROWHEAD EXCHANGE POLICY SEARCH

Go to www.arrowheadexchange.com

Select **Producer**

The screenshot shows the Arrowhead Exchange homepage. At the top left is the Arrowhead Exchange logo. A navigation bar contains links for "About ARROWHEAD", "About ARROWHEAD Exchange", and "Home". Below the navigation bar, the text reads "Welcome to ARROWHEAD Exchange" and "Our secure online portal serves both Policyholders and Insurance Producers." Underneath, it says "Access ARROWHEAD Exchange as a" followed by two large buttons. The left button, labeled "Producer", features an image of a man in a light blue shirt sitting at a desk. The right button, labeled "Policyholder", features an image of a family (a man, a woman, and a child) under an umbrella.

Login with your producer code, username and password

The screenshot shows the "Producer Login" page. At the top left is the Arrowhead Exchange logo. A navigation bar contains links for "About ARROWHEAD", "About ARROWHEAD Exchange", and "Home". On the left side, there is a sidebar menu with links for "Agency Setup", "Arrowhead Bridge", and "Help and Training". The main content area is titled "Welcome Producer" and contains the following text: "If you do not have a username and password, please contact your system administrator, e-mail Arrowhead Technical Support at TechSupport@ArrowheadGrp.com, or call 800.333.5553, extension 6844." Below this, it says: "If you are not an Arrowhead Producer, please [click here](#) to learn how to become a producer." At the bottom of the main content area, there is a "Set Up Account Users" link next to an image of two people. On the right side, there is a "PRODUCER LOGIN" form with three input fields: "Producer Code:", "Username:", and "Password:". Below the input fields is a blue "Log In" button.

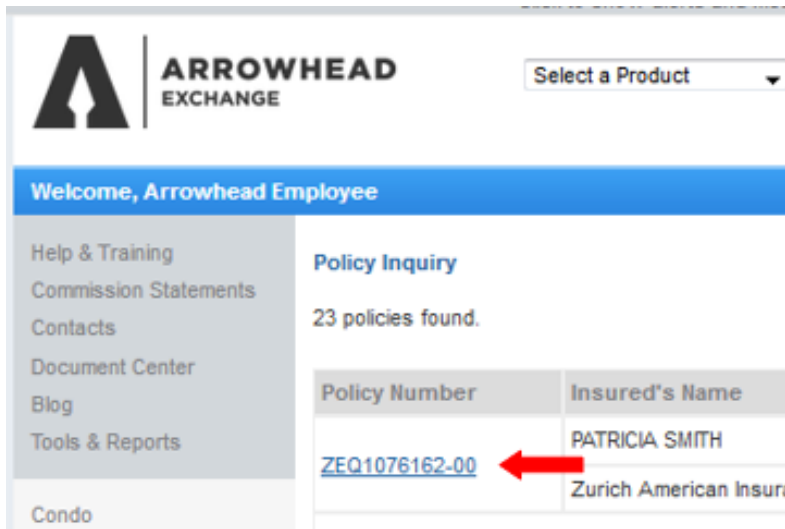
Expand the line of business and select **Policy Inquiry**

The screenshot shows the Arrowhead Exchange website. At the top left is the Arrowhead Exchange logo. To its right is a search bar with the text "Select a Product" and an "Enter" button. Below the logo is a blue banner that says "Welcome, Arrowhead Employee". On the left side, there is a vertical navigation menu with the following items: "Help & Training", "Commission Statements", "Contacts", "Document Center", "Blog", "Tools & Reports", "Condo", "Dwelling Fire", "Homeowners", "Residential Earthquake", and "Tenant". The "Residential Earthquake" item is expanded, showing a sub-menu with "Get a Quote", "Search Quotes", "Policy Inquiry", and "Endorsements". Two red arrows point to "Residential Earthquake" and "Policy Inquiry". To the right of the menu is a "NEWS & BLOG" section with a "BLOG" icon and the text "NEWS & BLOG Get Program t". Below this is a large article titled "Help clients sign up to receive documents by email". The article text includes: "Enroll them on the payment confirmation screen. [Learn more >>](#)", "After a policy is issued verify status using the 'Manage Policy' option [like this](#).", and "If it is not showing up, [here's how to fix it](#)."

Search by Policy Number or Client's Last Name

The screenshot shows the "Policy Inquiry" search interface. At the top right, there are links for "Home", "manage my Account", and "Log Out". The main heading is "Policy Inquiry". Below this is a welcome message: "Welcome to our View Policy Information area, where you can view your Personal Lines customers' policy and billing information 24/7." The "Policy Search" section contains a search form with a dropdown menu labeled "Search For Policy By" and a "Search" button. The dropdown menu is open, showing "Policy Number" (selected) and "Client's Last Name". Below the search form, there is instructional text: "To get started, enter the ~~Policy Number or Client's~~ Last Name and select Search. Then click on the Policy Number of the policy that you wish to view." Below this is a section titled "Policy information is divided into six areas:" followed by a list of areas: "Policy, Billing, Coverage, Policy Changes, Property, Customer, Policy Documents". At the bottom, there is a link: "[Look up previously submitted endorsements.](#)"

Select the policy number to access the policy information and obtain policy documents.



The screenshot shows the Arrowhead Exchange website interface. At the top left is the Arrowhead Exchange logo, consisting of a stylized 'A' and the text 'ARROWHEAD EXCHANGE'. To the right of the logo is a dropdown menu labeled 'Select a Product'. Below the logo is a blue banner that says 'Welcome, Arrowhead Employee'. On the left side, there is a vertical navigation menu with the following items: 'Help & Training', 'Commission Statements', 'Contacts', 'Document Center', 'Blog', 'Tools & Reports', and 'Condo'. The main content area is titled 'Policy Inquiry' and shows '23 policies found.'. Below this is a table with two columns: 'Policy Number' and 'Insured's Name'. The first row in the table has the policy number 'ZEQ1076162-00' (underlined and blue) and the insured's name 'PATRICIA SMITH'. A red arrow points to the policy number. The second row in the table shows 'Zurich American Insur'.

Policy Number	Insured's Name
ZEQ1076162-00	PATRICIA SMITH
	Zurich American Insur